Melcom is a supermarket chain consisting of 65 shops spread all over Ghana. It was started in 1989 by Indian magnate Bhagwan Khubchandani. His late father, Ramchand Khubchandani, had arrived in the then Gold Coast in 1929 as a 14-year-old to work as a store boy.Melcom Group of Companies is a family business.

The Melcom Group of Companies consists of six separate entities: Melcom Limited, Century Industries Limited, Crownstar Electronic Industries Limited, Melcom Hospitality, Melcom Travels, and Melcom Care. Aside from conquering an extensive retail market share with a network of more than 60 retail outlets spread all over Ghana (Melcom Limited), the Group is well-diversified into other businesses.</p>

<p>Melcom Group is best known for its shopping mall, Melcom Limited. As Ghana’s largest chain of retail department stores, Melcom offers thousands of products and hundreds of well known brands.</p>

<h3>Our Mission</h3>

<p>Our mission is to make Melcom Group to be the preferred omni-channel shopping destination across Ghana by providing outstanding value. Backward & forward integration makes it possible to provide such value in all stages of the shopping experience allowing this mission to be practised across all group businesses.</p>

<p>To be the preferred shopping destination for our customers.</p>

<p>To have the largest variety of goods under one roof.</p>

<p>To offer quality products at affordable prices.</p>

<p>To ensure a conducive shopping environment.</p>

<p>To provide the best customer service and after sales support.</p>

<p>To have conveniently located outlets in all regions and bring shopping to the consumer's doorstep.</p>

<p>To guarantee uniform pricing throughout Ghana, catering for all income levels.</p>

<h4>Our Vision</h4>

<p>Our vision is to make everyday life better for people across Ghana by creating an ecosystem of sustainable livelihood for all stakeholders, from customers to employees and partners.</p>

<p>The drivivng force behind this is our commitment to our vision, that is to offer:</p>

<p>Everything, Everywhere, Everytime, To Everyone, In the most Economical Manner